

CHBN LISTENER COMPLAINT FORM

All programme content broadcast by CHBN is regulated by the Ofcom Broadcasting Code. Any listener may make an official complaint to the station if they feel that the station has broadcast content which has breached the Code. On receipt of your complaint CHBN will make every endeavour to resolve the complaint by writing to the complainant. Should the issue not be resolved the complainant may refer the matter direct to Ofcom.

YOU MAY ONLY USE THIS FORM TO COMPLAIN IF YOU CONSIDER THAT A PROGRAMME HAS BREACHED THE CODE. FOR A COPY OF THE CODE PLEASE VISIT <http://stakeholders.ofcm.org.uk/broadcasting/>

TITLE (Mr,Mrs,Ms,Sir)

SURNAME

FIRST NAME/S

ADDRESS (incl.postcode)

PHONE (optional)

E MAIL (optional)

Please note your complaint cannot be made more than 30 days after the broadcast

NAME OF THE PROGRAMME

Date

Time

COMPLAINT ISSUE

SUMMARY OF COMPLAINT

SIGNED

DATE

Please note: In order for the Board of Directors to investigate this matter effectively and within an acceptable timeframe please give as much detail as you can. Should you require this form in large print format please contact info@chbnradio.org

This form should be returned to: THE CHAIRMAN OF THE BOARD OF DIRECTORS, CHBN RADIO, THE ELIZABETH SANDERS STUDIOS, RCHT, TRURO, TR1 3LJ. PLEASE MARK 'PRIVATE AND CONFIDENTIAL.'